

COVID-19 Guidance & Clinical Procedures

Last Updated: March 9, 2021

Dear Current and Future Clients:

Please consider this communication as an update to our Health & Safety Policy, in accordance with Harris County guidance and orders, which are still in effect per my review of the Ready Harris County website as of the date of this communication. This update is especially important given the Governor's recent Executive Order, rescinding the state-wide mask requirement and allowing full capacity for businesses effective 3/10/2021.

Please be advised that we are still at <u>Threat Level 1 (severe)</u> as of the date of this writing. Given the persistently elevated risk level, we will maintain the previous policy and offer all services via tele-health. I will continue to monitor public health sites regularly for updates on the risk level. Should we transition back to optional in-office services in the future, I intend to fully comply with reopening guidance and policies outlined by Harris County. Given the flexibility in allowing businesses to set protocols that they deem most appropriate, I also intend to mandate face coverings/masks for all face-to-face services, should we return to in-office care in the future.

Of note, all insurance plans with whom I contract continue to extended tele-behavioral health coverage as the pandemic persists. Patient responsibility fees (i.e., copay or coinsurance) may vary. Please consult your health insurance provider for details.

As always, please continue to <u>exercise all precautions to avoid COVID-19 infection</u>, especially if you are a member of a vulnerable population. Consider <u>signing up for the vaccine</u> if it interests you. Consider <u>regular testing</u> if you prefer a lifestyle that might put you more at risk or want to be considerate about the potential of unknowingly exposing others. Take EXCELLENT care of yourself, and each other.

Be Well,

~Dr. Andrews